

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 105176	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/09/2020
NAME OF PROVIDER OF SUPPLIER WINTER HAVEN HEALTH AND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP 202 AVE O NE WINTER HAVEN, FL 33880	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0584 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observations, staff interview and review of facility records, the facility failed to ensure resident rooms were clean/sanitary and maintained in a manner to support a comfortable living environment. During one of one days observed (9/09/2020), 18 resident rooms out of for 49 resident rooms with PTAC's (Packaged Terminal Air Conditioners) were soiled and with caked on dust debris on the filters and black bio-growth on the housing vents. Findings included: 1. A review of the manufacturer's instructions titled PTAC (Package Terminal Air Conditioner Maintenance and Cleaning: A reference Guide dated 5/11/2015 documented, Like any indoor appliance, your PTAC unit requires routine cleaning and maintenance to ensure maximum efficiency and long lifespan. Dirty or clogged PTAC parts not only hinder your unit's performance but can also pose a dangerous fire and/or electric shock hazard if left unattended for too long. A review of the manufacturer's instructions for the Package Terminal Air Conditioner/Heat pump dated 03/2017 documents under Clearance Check: Restricted discharge or intake air will reduce the unit's operational performance. In severe air flow restrictions damage can occur to unit components such as the compressor, electric heater or fan motor. Filters should be changed monthly and more often as needed. 2. On 9/09/2020 at 10:50 a.m. the facility was toured, to include the persons under investigation for COVID-19 rooms 201-211 (PU) with PTAC's (Packaged Terminal Air Conditioners) and the Step -Down unit rooms 212-226 with PTAC's. The rooms 301-323 with PTAC's with Non-COVID residents. The facility rooms 101-114 do not have PTAC's in these rooms. a. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. At 11:20 a.m., starting with this resident room the Nursing Home Administrator (NHA) started following this surveyor and confirmed the findings room to room with this writer. I will have the maintenance man get them all clean by tonight. b. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. c. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with dark black thick bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. Staff B, Certified Nurse's Aide (CNA), confirmed the AC needed to be cleaned on 9/09/2020 at 11:14 a.m. d. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. Staff B, Certified Nurse's Aide (CNA), confirmed the AC needed to be cleaned on 9/09/2020 at 11:12 a.m. That air conditioning filter is nasty. e. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. Also, the filter, when pulled out, was observed with heavy caked on dust debris. f. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. Also, the filter, when pulled out, was observed with heavy caked on dust debris. Staff B, Certified Nurse's Aide (CNA), confirmed the AC needed to be cleaned on 9/09/2020 at 11:08 a.m. g. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out, was observed with heavy caked on dust debris. h. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. Staff A, Licensed Practical Nurse (LPN) confirmed the AC needed to be cleaned on 9/09/2020 at 10:52 a.m. k. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. At 11:40 a.m., The NHA confirmed the findings. I am new here and I am not making any excuses for the dirty air conditioners, but I will get them cleaned. l. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out, was observed with heavy caked on dust debris. m. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter, when pulled out, was observed with heavy caked on dust debris. At 11:40 a.m., The NHA confirmed the findings. An interview was conducted at 11:38 a.m., with the Regional Manager who confirmed the AC's had not been cleaned. I will take care of it. n. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out was observed with heavy caked on dust debris. o. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out was observed with heavy caked on dust debris. At 11:37 a.m., The NHA confirmed the findings p. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out was observed with heavy caked on dust debris. At 11:39 a.m., The NHA confirmed the findings. q. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out was observed with heavy caked on dust debris. At 11:29 a.m., The NHA confirmed the findings. Photographic evidence was taken related to the above listed areas of concern. r. Resident room [ROOM NUMBER] air conditioner unit housing and vents were observed with spotted black bio-growth. The filter when pulled out was observed with heavy caked on dust debris. A copy of the PTAC (A/C) maintenance and cleaning logs were requested at the time of the survey. The logs were not provided. An interview was requested with the Nursing Home Administrator on 9/09/2020 at 1:55 p.m., who said, The Maintenance Director needs to be cleaning those AC vents. They are supposed to be cleaned monthly. I agree they look like it has been more than a month since they have been cleaned. At this time all of the photographic evidence that had been obtained during the facility tour was reviewed and the NHA. The NHA said, ' I don't know what to say about the AC's in these rooms. In one of those rooms is one of our respiratory patients. At 1:38 p.m., the Regional Manager said, The AC's will be cleaned by the end of the day.</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.